



TROUBLE SHOOTING GUIDE

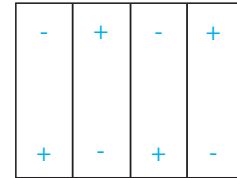
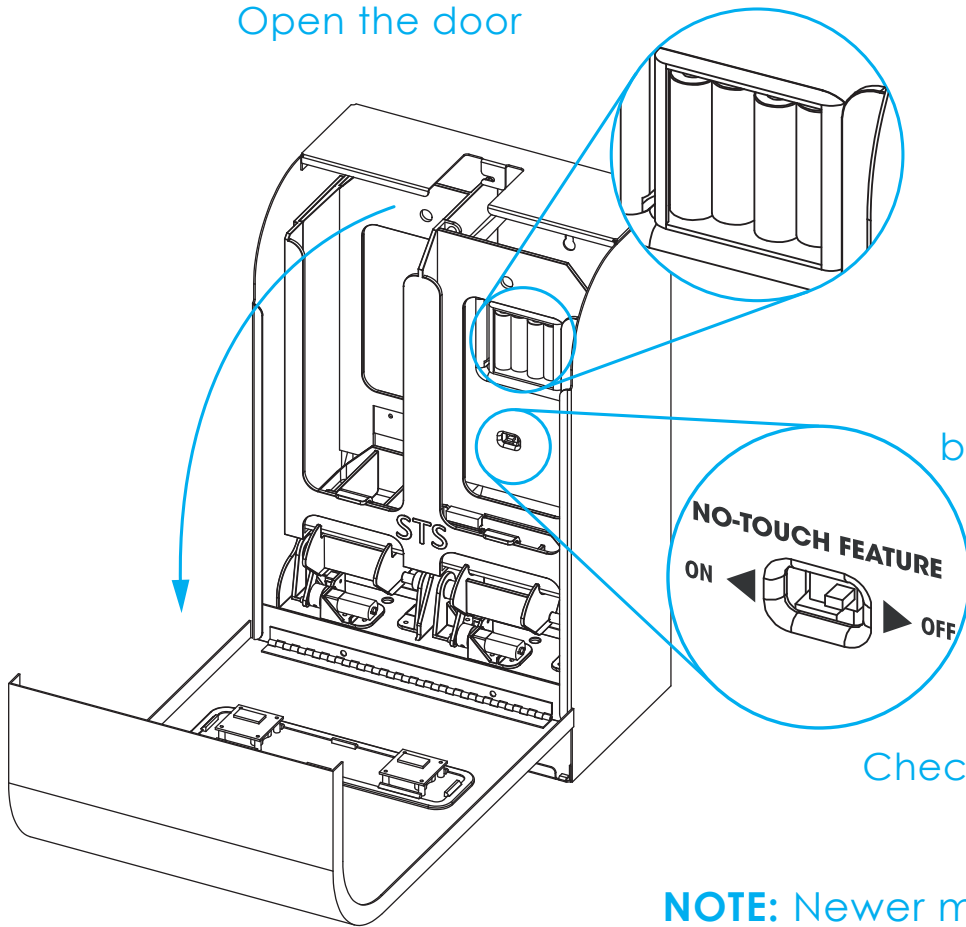
EVNT4 SERIES



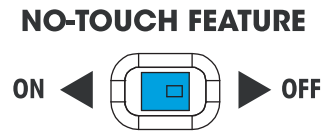
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1. Unit Will NOT Dispense Product

Open the door



Replace or Check for correct battery orientation. Use only Duracell or Energizer batteries. Replace all at once.



Check Position of Touch Sensor

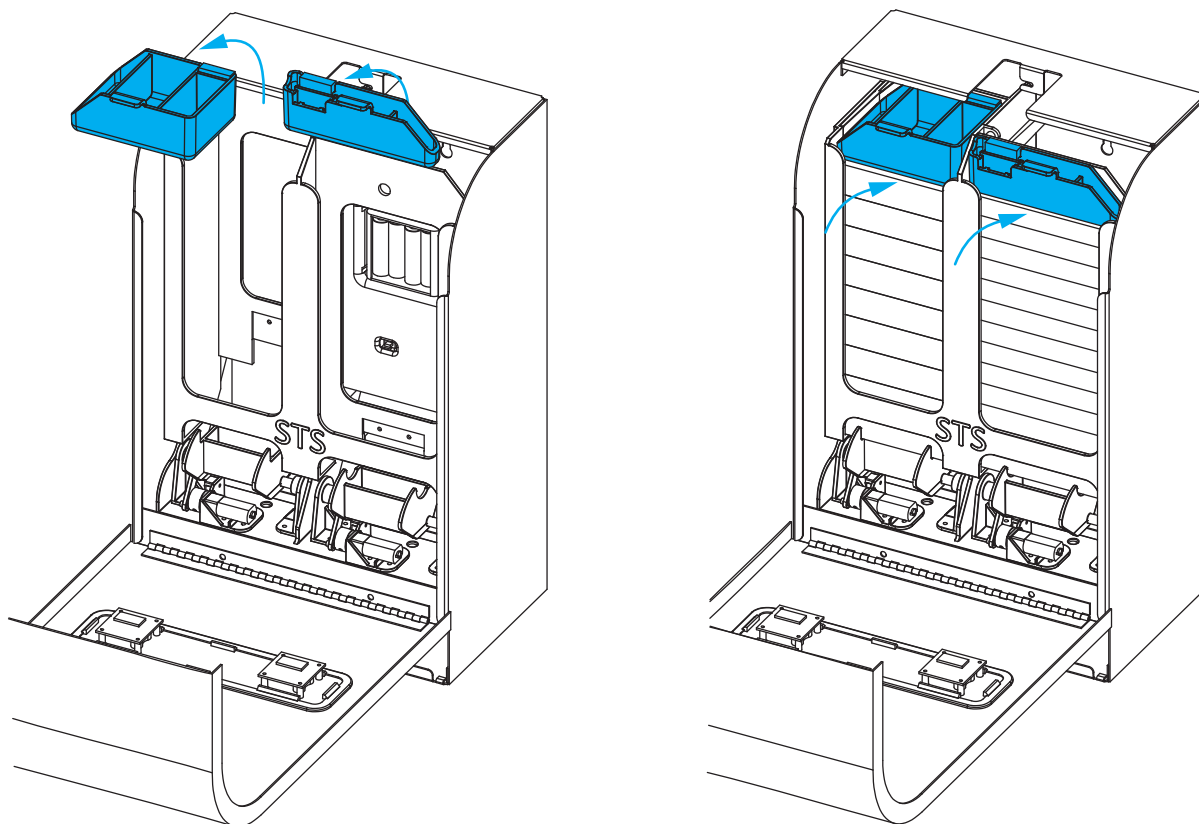
NOTE: Newer models with Infrared sensors **DO NOT** have this feature

2. Light Indication

Solid Red Lights: [A. Low battery Power \(Replace Batteries\)](#)
[B. Possible Product Jam](#) (SEE PAGE 3)

Blinking Red Lights: [Product is empty Replenish Product](#)

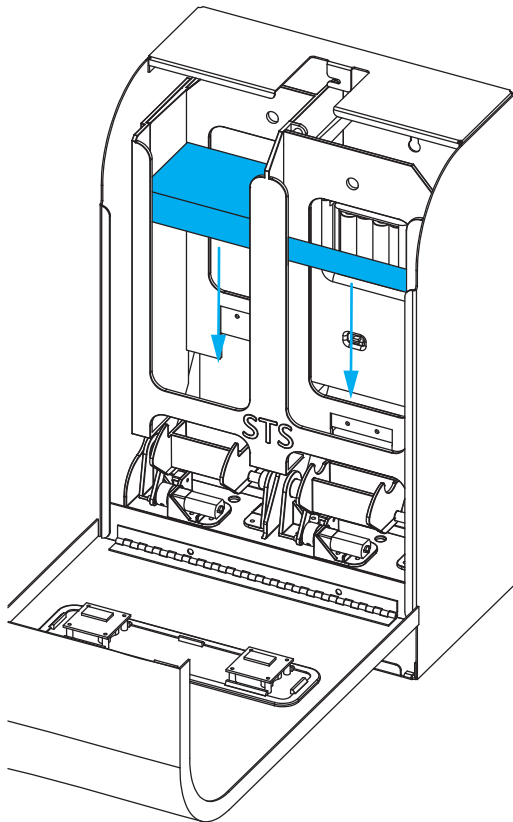
[Remove weights before refill product](#)
[then place weights back on TOP of products](#)



3. Product Jam

Check Napkin Box &
or Tampon Tube to ensure
it Falls Freely in the Channel

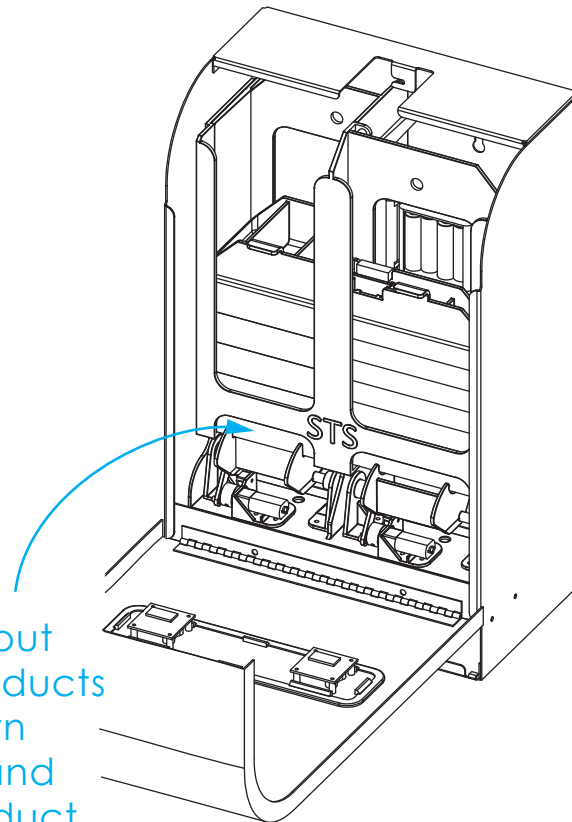
Misshaped or oversized
Napkin & Tampons
can cause Jamming



Misshaped



Oversized



To get the jammed product out
Please remove all remaining products
from the channel, push down
or remove jammed product and
replenish with correct size product

NOTE: DO NOT MANUALLY ROTATE CRADLE